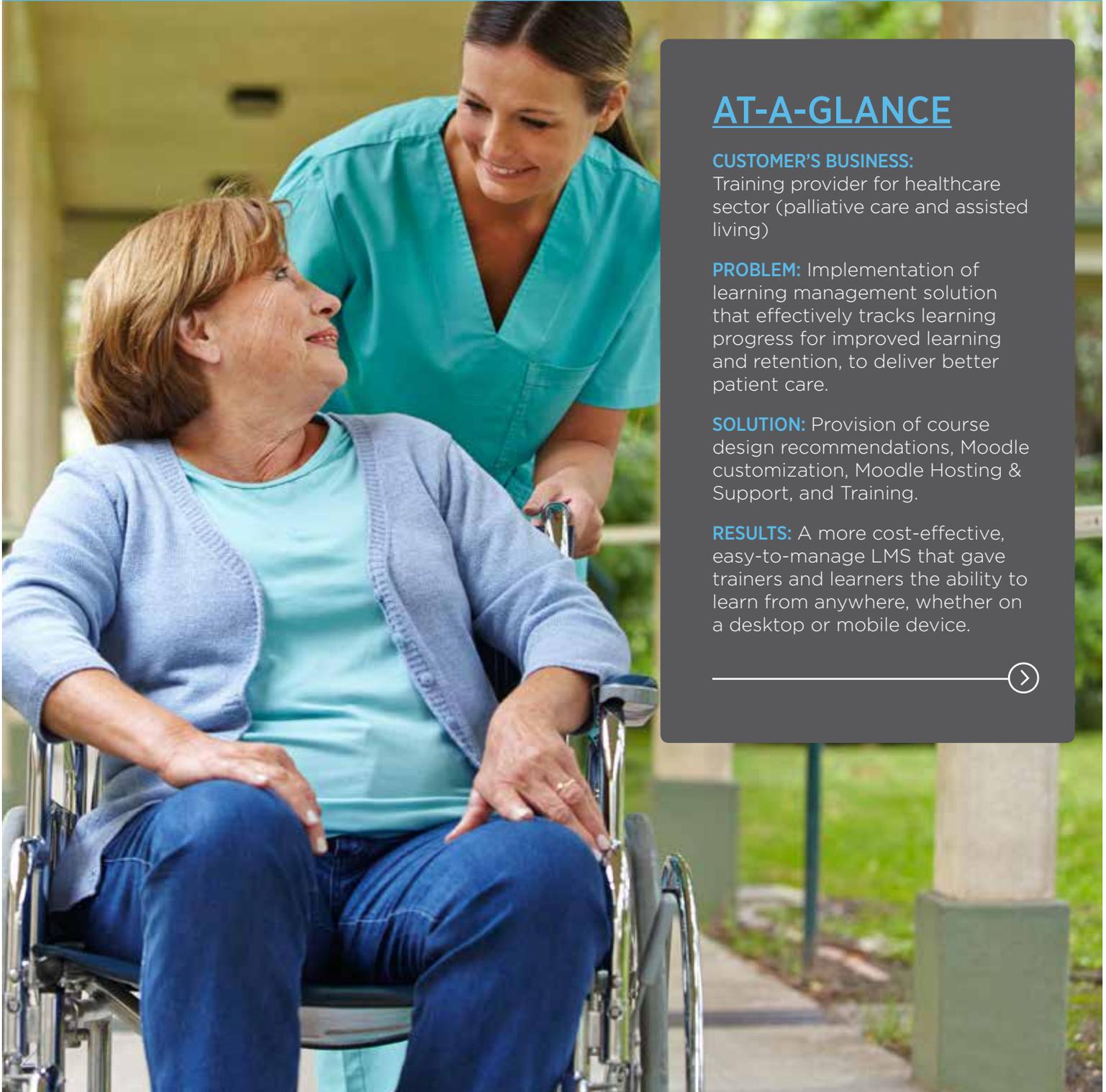


CARE AND COMPLIANCE GROUP



AT-A-GLANCE

CUSTOMER'S BUSINESS:

Training provider for healthcare sector (palliative care and assisted living)

PROBLEM: Implementation of learning management solution that effectively tracks learning progress for improved learning and retention, to deliver better patient care.

SOLUTION: Provision of course design recommendations, Moodle customization, Moodle Hosting & Support, and Training.

RESULTS: A more cost-effective, easy-to-manage LMS that gave trainers and learners the ability to learn from anywhere, whether on a desktop or mobile device.



“Ultimately, the team chose Moodle over alternative solutions because the open-source LMS offered the ultimate flexibility and customization.”

- Care and Compliance CEO Josh Allen, RN.

Care Compliance needed the ability to train staff using a learning platform that gave them control, branded design and mobile capability.

ABOUT CARE AND COMPLIANCE GROUP

Care and Compliance Group has provided training and compliance solutions to the assisted living and residential care providers for over 25 years. The use of online and mobile technology for training and compliance services is increasing; that market reality has helped determine the direction for the services they provide to over 100,000 customers.

Care and Compliance Group's customers are the owners, operators, and staff in assisted living and residential care communities. Their customers provide care and services to older and dependent adults. Thanks to Care and Compliance's continuing education courses, staff training solutions, and compliance tools, these providers are able to meet state-assisted living and residential care regulatory requirements.

PROBLEM

In 2010, Care and Compliance was using another commercially-available Learning Management Solution that was no longer meeting their needs. In close consultation with their customers, the training and compliance-solutions provider needed more flexibility, options to customize and mobile compatibility.

“Some of our clients wanted to manage users and courses in more sophisticated ways that didn't come with a standard install of our old LMS,” says Care and Compliance CEO Josh Allen, RN. “Others wanted to customize the look and feel of the system to ensure it was consistent with their own branding. And more and more, we needed mobile compatibility as health professionals and residential care staff are using tablets to facilitate rapid training without relying on desktops.”

EVALUATION PROCESS

Care and Compliance's executive team gathered information from several industry trade groups and conferences to learn more about their options in terms of Learning Management Systems. They found relevant data already collected by the eLearning Guild, a community of eLearning professionals offering a wealth of information.

While attending a session at an eLearning Guild conference on Learning Management Systems provided by Lambda Solutions, the team began learning towards adopting Moodle.

“Ultimately, the team chose Moodle over alternative solutions because the open-source LMS offered the ultimate flexibility

and customization,” Allen says. “It also provided the most cost-effective solution.”

The team knew that installation wasn't a simple process of choosing a system and clicking a button. Lambda Solutions helped Care and Compliance evaluate current and future needs and focused on how the company would migrate existing content to Moodle efficiently.

SOLUTION

In 2011, the Care and Compliance team requested that Lambda Solutions work with them to create a Moodle instance that could be replicated on a large scale for the company's corporate clients. These instances would provide the customization and control end-users were demanding.

RESULTS

Customization allowing for better management. With the help of Lambda Solutions' Moodle experts, Care and Compliance's clients can now manage users, manage courses and run reports to track training outcomes.

Customized LMS design that matches client's needs. Care and Compliance is now able to offer a customized look and feel for corporate clients' Moodle LMS' with personalized Moodle instances. This ensures a seamless transition between the design branding of clients' websites and their training platforms.

Mobile capabilities enabled for online trainers and learners. Compliance training can now be done on a wide range of tablet and smartphone devices, allowing for companies to conduct extensive training without requiring capital-intensive investments in desktop computers and dedicated training space.

“The results have been incredible and we now have what we wanted,” Allen says, noting that Lambda Solutions was able to take the Moodle implementation from an idea to execution in less than 12 months. All of the installation, migration and customization work was carried out on budget.

ABOUT LAMBDA SOLUTIONS

Exceptional Support has made Lambda Solutions a leader in Moodle Managed Hosting and Professional Services. We believe that support is a critical component to any successful implementation and use of any technology. Since 2002, we have helped many organizations deliver great e-learning experiences. We combine offerings in managed hosting, application support services, development and integration expertise, as well as training to customers in Education, Corporate Training, Healthcare and Government. Lambda Solutions is an official partner of Moodle, the world's leading Open Source Learning Management System.